

COVID-19 PRE-APPOINTMENT RISK ASSESSMENT



TRIAL

Do not attend your appointment if you are displaying any symptoms and feeling unwell.

Symptoms include:

- i. High temperature
- ii. Persistent cough
- iii. Loss of smell and taste

Do not attend any appointments if you have been instructed to self isolate.

If you have to cancel, your trial can be rearranged without any additional costs.

If the trial goes ahead as planned, please wash your hands using soap and water or sanitiser at the start of your trial. Please regularly sanitise or wash your hands throughout the trial if you frequently touch other surfaces, or immediately after coughing or sneezing.

To comply with social distances measures and to protect the wellbeing of both you and our staff, the trial may be staggered. The Stylist(s) and/or Makeup Artist(s) may arrive at different times to minimise the number of people in the room at the same time.

We ask that only the person having the trial, plus one other person be in the room at the time of the trial.

All trials must be paid for by bank transfer prior to the day of the trial. We will no longer be accepting cash.

Our staff will not attend appointments if they are unwell or displaying any symptoms, as outlined above. A trial could be cancelled at short notice if

this is the case to safeguard you as the client and the team member(s).

If we do have to cancel your appointment, the trial will be arranged to a new date when your Lead Stylist and Makeup Artist are available.

The Style Lounge will not be responsible for any costs incurred by anyone in the bridal party in attending the trial.

WEDDING BOOKINGS

Your Wedding day is extremely important to us. We may have to change your team at short notice if they are unwell to safeguard both you, your family, guests and our team. We are a large team of Stylists and Makeup artists and have plans in place to cover all eventualities.

Your Account Manager / Our Wedding Co-ordinator will be in touch in plenty of time before your wedding day to discuss how safety will be maintained at your booking.

All bookings must be paid for by bank transfer prior to the day of the wedding. We will no longer be accepting cash.

OUR TEAM

All team members are trained to care for our customers in a safe, hygienic and professional manner.

We have agreed social distancing for our team where required and possible.

Staff have been briefed to not attend any bookings or events if are displaying any symptoms

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of Covid-19: high temperature, persistent cough or loss of smell and taste. This also applies if any member of their household is displaying any of the same symptoms.

OUR PROFESSIONAL SERVICES

Our team will wear gloves, masks and aprons at trials and weddings. Team members will wash and/or sanitise their hands before and after every client interaction.

Equipment will be cleaned regularly and wiped with the appropriate sanitiser between each service and client.

We will greet you with our usual warm welcomes, but unfortunately will have to avoid handshakes and hugs for the time being.

WE ASK YOU, OUR CLIENTS TO:

Be on time for appointments commencing.

Ensure that your hair and skin is clean prior to any trial or wedding booking to avoid any unnecessary transmission.

Wear a face mask if possible. We understand that this is not possible for you when having your makeup and/or hair done, but it would be appreciated whilst you are waiting or viewing.

Wash or sanitise your hands before and after each service.

Inform us immediately if you, or anyone you have had contact with within 7 days, is displaying any symptoms of Covid-19. Consider contingency plans for your wedding celebrations to safeguard your

guests and our team. Whilst it is understandably difficult to postpone such a big occasion, the risk of Covid-19 transmission is high and poses a serious health risk.

Minimise belongings and unnecessary objects/ surfaces in the area we are operating.

Pay by bank transfer in advance of commencing the services. We are not currently accepting cash.

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