



The Lansdowne Club

Health and Safety Guidelines

A very warm welcome back. The health and well-being of our Members and staff is our top priority. We are following all government directives and making every effort to create a safe and enjoyable experience for everyone.

We have introduced a set of one-way systems as part of these new safeguards. Please follow all directional signage situated throughout open areas of the Club.

We are progressing well with our gradual re-opening and accepting bookings for bedrooms six months in advance, please visit the [What's on](#) page on the Members website to find out more about accommodation offers.

Please Follow These Simple Rules to Enjoy

Your Stay with Us

Wash your hands properly - Singing Happy Birthday twice whilst washing ensures the right amount of time to wash your hands properly and remember to moisturise afterwards!

Cough or sneeze into a tissue. Or your elbow if you don't have one to hand.

Avoid touching your face

Avoid shaking hands. A hello and a smile will work!

Keep your social distance

Not feeling well? Please don't ignore it however mild - we will change the dates of your reservation without any penalty

CHECK-IN

All of our Reception staff wear PPE for everyone's safety and are fully trained on all aspects of health and safety. Our Reception Desks are fitted with Perspex protective screens.

Please use one of our **hand sanitisers** placed in the club main entrance on your arrival.

Remember to keep your social distance

On check-in you will receive a disinfected key card.

Our Concierge team all wear full PPE and will provide assistance with luggage **only on request**

Your temperature will be checked by a member of staff on arrival.



Our staff have received detailed information about the virus and how long it can last on each surface.

All staff are fully informed and implementing stringent health & safety measures to safeguard the well-being of all our Members.

IN YOUR ROOM

Your room has been thoroughly cleaned and disinfected using the latest ‘fogging’ technology

All rooms are supplied with the simple essentials that are also subject to the **highest levels of cleansing**. It has been necessary for us to remove some bathroom **amenities** which are now only available on **request**.

Should you require anything, Concierge team will be happy to help.

DURING YOUR STAY

Please **keep your social distance** at all times.

For your peace of mind and ours, all of our public areas and prominent **touch points are regularly disinfected using the very latest cleansing technologies**.

We have hand sanitiser stations conveniently and strategically placed throughout the Club.

If you feel unwell during your stay, please be responsible. Protect other guests and our staff by staying in your room and calling us so we are able to help in any way we can.

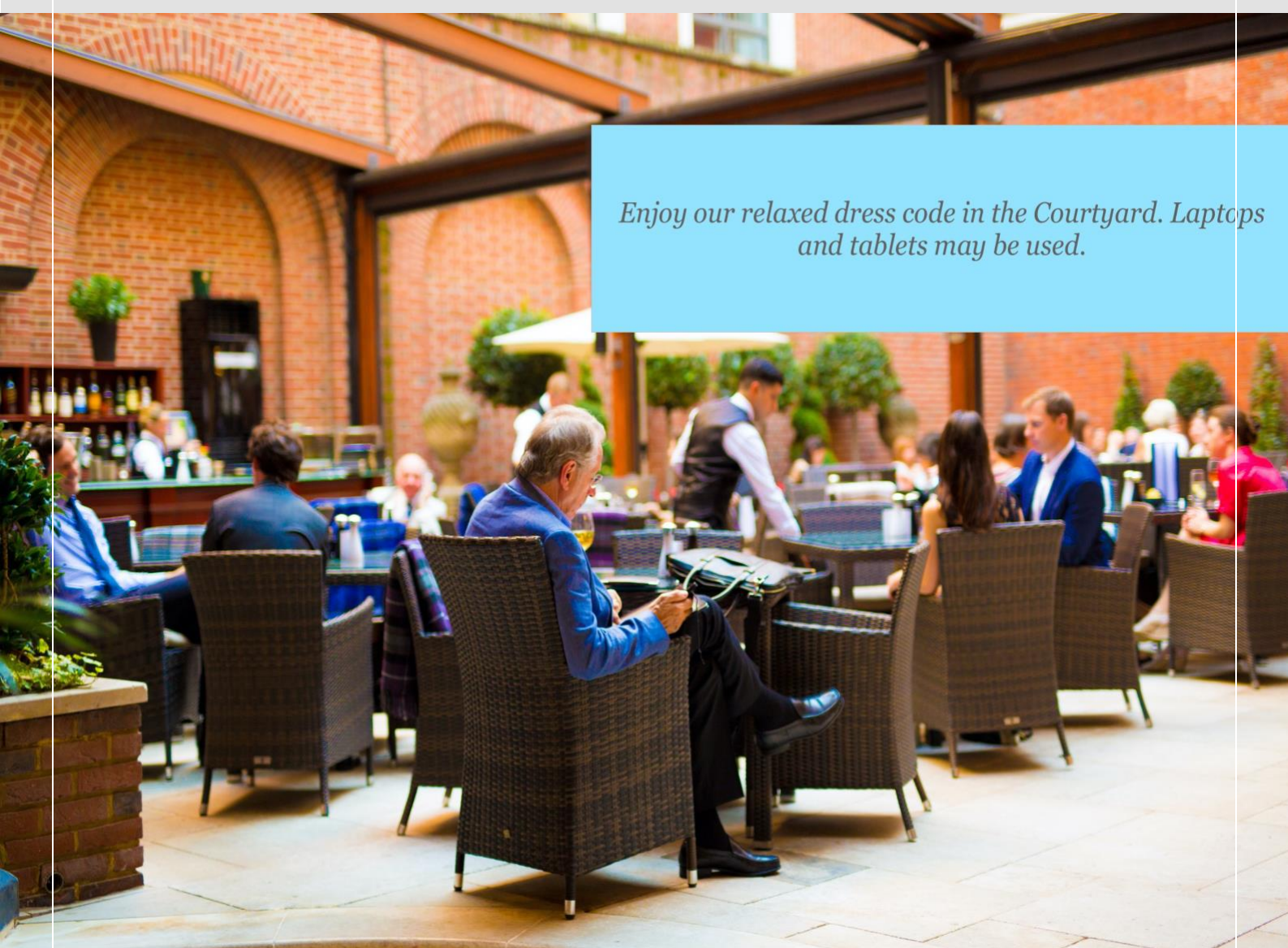
Breakfast is served Mon-Fr -07:00 – 10:00am and Sat-Sun 08:00 – 11:00am

Lunch and Dinner

Our Courtyard is open to Members and guests for Lunch and Dinner Monday – Friday between 9AM and 10PM (Lunch Service starts from 12 Noon - last food order 8:45PM and last drinks orders At 9:30PM).

Please visit the [What's on](#) page on the Members website to find out more about all the amazing offers in the Courtyard.

Please **keep your social distance** at all times.



Enjoy our relaxed dress code in the Courtyard. Laptops and tablets may be used.

Concierge Desk

The concierge desk, keyboard, mouse, monitor and all surfaces are cleaned every hour with a disinfectant spray. There is hand sanitizer at the desk for your convenience and a smile from the team!

The team are asked to wash their hands frequently and to use hand sanitizer after opening all taxi/ car service vehicle doors.

If the porters have received a request to transport luggage in any respect, they will wipe the bags with antiseptic wipes

LEISURE AND SPORTS

Our Sports area is open to Members and up to 2 guests between 7AM and 9PM Monday – Friday and Saturday/Sunday 9AM to 2PM. For full details of the facilities available and the booking process please visit the

What's on page of the Members website.

Your temperature will be checked by a member of staff at the Sports Reception desk.

CHECK-OUT

Please keep your social distance at all times.

Please leave your door key in the room when you leave. Our housekeeping team will collect and disinfect it after your departure. Invoices will be sent to you by email.

We hope that you enjoyed your stay with us!

A fond farewell and we hope to see you again very soon.